

Duke Employees Make First-Year Move-In Easier

When roughly 1,700 first-year students descend onto East Campus in August for their inaugural college move-in day, Duke staff members will answer questions, provide directions and distribute water in the North Carolina heat.

The annual event features a cast of hundreds who help manage students and families who show up at Duke. It's one of the annual instances when employees from departments across the university

come together, said Clay Adams, associate dean of students and director of parent and family programs.

"The move-in event isn't owned by any one office, department or division – it's a community event," said Adams, who will help with first-year move-in Aug. 20. "Everyone comes together for these students, and it epitomizes the best of our institution."

So what goes on among all the excitement? Here are just a few ways Duke staff support the first-year move-in process.

Parking & Transportation Services - Quad

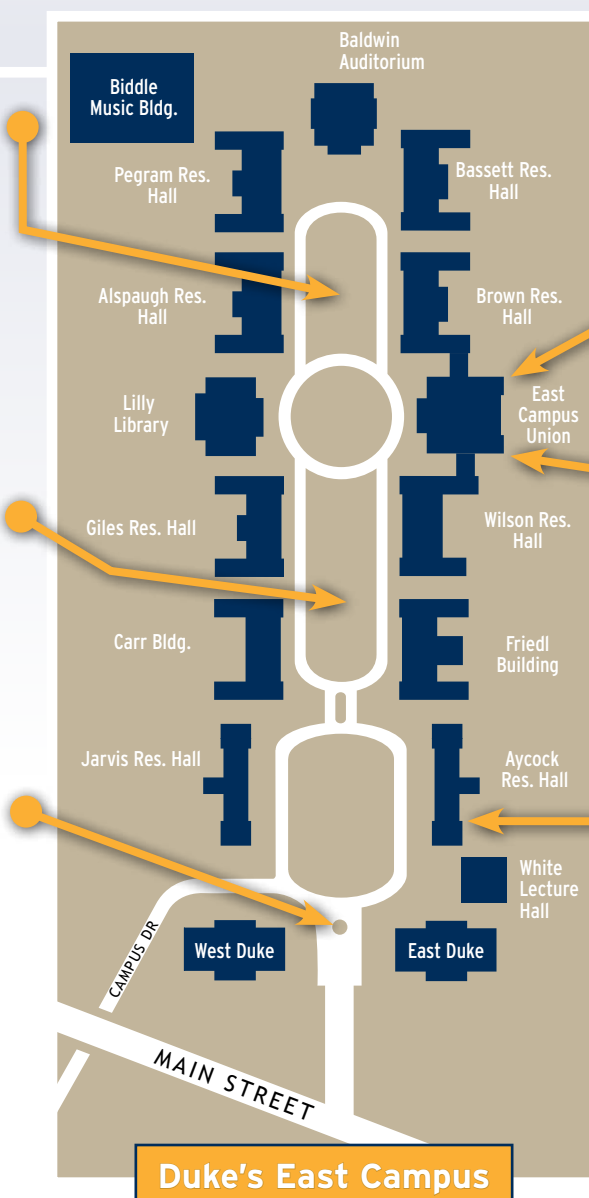
Alison Carpenter, manager for Duke's transportation demand management program, will meet and greet new students and offer information about alternative transportation programs and local transit options like the GoPass, the free regional bus pass for all students and eligible staff and faculty.

Duke Catholic Center - Quad

Father Michael Martin, director of the Duke Catholic Center, distributes water bottles throughout the morning and afternoon as families drive by the East Campus Marketplace. In 2012, he provided as many as 300 bottles.

Duke University Police Department - Campus Drive

24 Duke Police officers fan out across East Campus from 6:30 a.m. to about 2:30 p.m., directing traffic and providing information about parking or campus safety programs to families. Several officers speak to families directly as they wait in vehicles to begin move-in.



OIT - East Union

Six Office of Information Technology staff and student workers take DukeCard photos and set students up with meal plans and flexible spending accounts. About 20 OIT staff and student workers provide support to new students to help connect their computers to Duke's wireless Internet and online network.

Dining - Marketplace

Duke Dining keeps Duke community members and volunteers fed and hydrated during move-in. Last year, Duke Dining staff members handed out about 235 cases of water and 118 cases of Powerade. They also served nearly 400 lunches.

Student Affairs - Residence Halls

Four general maintenance mechanics and 43 housekeeping staff offer assistance with day-to-day cleaning of residence halls or problems in specific rooms. Duke Sanitation and Recycling crews also help collect cardboard boxes, of which about 14,000 pounds were collected and recycled last year between East and West campuses.

By Bryan Roth